

Have a police emergency? Need an interpreter?

Emergency Sign Language Interpreting Program (ESLIP) is your answer in Seattle and King County! AVAILABLE 24/7, 365 days a year!

FOR THE SAFETY OF EVERYONE INVOLVED:

DO move your hands slowly and clearly.

DO NOT reach into your pockets or have anything in your hands.

If you are placing a 911 call:

1. Dial 911 (VRS or Voice)
2. Inform the 911 operator you need an emergency sign language interpreter
3. The 911 operator will notify the police and alert them an interpreter has been requested
4. The police will request an ESLIP interpreter while on the way to you
5. Interpreter will arrive in 30-45 minutes
6. If the police arrive before the interpreter, WAIT.

If the police are already there:

1. Slowly point to your ear and shake your head, make a writing gesture
2. Wait for the officer to hand you a pad of paper and pen and write INTERPRETER
3. The police or emergency personnel will request an ESLIP interpreter
4. Interpreter will arrive in 30-45 minutes

REMEMBER: Written notes, lip-reading, and other similar forms of communication may cause misunderstandings or confusion.

If you have feedback about the interpreting services received, please send them to InterpretingPD@hsrc.org

HSDC

Interpreting Services

A program of Hearing, Speech & Deaf Center

hsrc.org